THIRTY-SECOND
ANNUAL REPORT

Legal Aid Manitoba
L'Aide Juridique du Manitoba

March 31, 2004

105-05150/

The Legal Aid Services Society of Manitoba
L'Aide Juridique du Manitoba
Annual Report

THIRTY-SECOND ANNUAL REPORT

THE LEGAL AID SERVICES SOCIETY OF MANITOBA

Fiscal Year Ending March 31, 2004

The Honourable Gord Mackintosh
Minister of Justice
Attorney General
Room 104 - Legislative Building
Winnipeg MB R3C 0V8

Dear Sir:

Pursuant to Section 28 of the Legal Aid Services Society of Manitoba Act, I am pleased to submit the Thirty-second Annual Report for the Society for the year ending March 31, 2004.

Detailed statistical information relating to clients, cases and costs is included. The report of the Auditor General and financial statements are attached. Also included is the Audited Statement of Compensation Paid to Board Members and Employees and the Statement of Private Bar Fees and Disbursements in excess of $50,000 in accordance with Section 2 and 4 of the Public Sector Compensation Disclosure Act.

Respectfully submitted,

Bill Armstrong
A/Chairperson
Board of Directors

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THE CHAIRPERSON'S REPORT

Throughout the fiscal year ending March 31, 2004, the Legal Aid Services Society of Manitoba has provided comprehensive, quality legal advice and services to individuals, groups and organizations who are unable to pay for a portion of all of the legal aid provided to them. The Board of Directors of the Society is once again pleased to recognize that the Society is able to maintain its high standard of service due to sound governance, and the excellent effort, knowledge and skill of both management and staff.

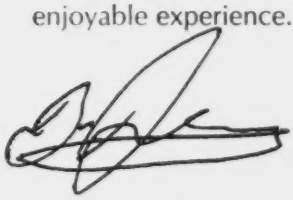
As of March 31, 2004, the Board of Directors were as follows:

Bill Armstrong
Ivan Moose
Marietta Pellettieri
Rob Dewar
Diane Dzydz
Dennis Troniak
Wendy Whitecloud
George Pelletier
Marlene Campbell

It has been an eventful year at Legal Aid. Several new initiatives were introduced including Big Case Management and Collaborative Law. Additionally, our Executive Director, Gerry McNeilly, was a big player in the establishment of "A Woman's Place" clinic.

The Board was pleased not to have placed any holdback on private bar fees and additionally end the year with a surplus.

I would like to thank all private bar lawyers and all staff whose contribution allows many Manitobans to have assistance in their time of need. A special thanks to Mr. McNeilly, Ms Keller and other members of administration who have made my role of Acting Chairperson an enjoyable experience.



Bill Armstrong
Acting/Chairperson

EXECUTIVE DIRECTOR'S REPORT

The past fiscal year has been quite eventful for Legal Aid Manitoba. We have experienced a number of changes and challenges in providing legal assistance to our clientèle. Legal Aid Manitoba has been involved in a number of new, innovative and exciting initiatives. The Board of Directors continue to provide excellent direction and governance. We have undertaken a number of projects to allow us to provide new and necessary services to Manitobans. These initiatives are undertaken with an ever decreasing private bar who are unwilling to take Legal Aid certificate work and as a result, a larger percentage of certificates and non-certificate work has to be undertaken by our already overburdened staff lawyers.

We continue to encourage staff throughout the organization to be innovative and positive as we continue to function with increasing service demands and a reduced reliance on the private bar.

The continued support, guidance and dedication of the Board of Directors, our funders and all the staff has allowed Legal Aid Manitoba to confidently address the challenges presented and ensure that we strive to provide effective, efficient, and cost productive legal services to all Manitobans. Legal Aid Manitoba is fortunate to have very dedicated and experienced employees who not only provide high quality service to Manitobans with low incomes but do so under very difficult and stressful times.

The following points highlight some significant developments and major events that have occurred during the course of the 2003/04 fiscal year:

1. A chair appointed in June 2002 resigned in March 2003 and the Board continues to operate with an interim chair elected from among the remaining Board members on a rotation basis for a few months. Since June 2003, Bill Armstrong, a Board Member, has been acting Chair.

2. The Board of Directors are as follows: Bill Armstrong, Marlene Campbell, Rob Dewar, Wendy Whitecloud, George Pelletier, Lori Ferguson Sain, Marietta Pellettieri, Diane Dzydz, Dennis Troniak and Ivan Moose. We wish to thank these Board Members for their dedication and support for Legal Aid Manitoba.

3. Legal Aid Manitoba underwent a series of reviews by Manitoba Justice this year. The first was an attempt to develop a better model for forecasting and controlling expenditures particularly with respect to the private bar. While the review did not come up with any improved methods to forecasting or controlling costs, the review concluded that while there was some room to tweak the system, generally, Legal Aid Manitoba was doing a pretty good job of managing its expenses but lacked an adequate budget to administer the plan. The second review, The Perozzo Report received March

2004, looked at all aspects of our plan. It recommended continued reliance on the mixed delivery model but emphasized a change in the mix to more staff than private bar lawyers. The report proposed the addition of 10 new staff lawyers specializing in criminal law.

The Perozzo report also recommends several proposed amendments to our act, namely: removing choice of counsel; insisting on more thorough financial investigations with a reporting mechanism to the police if clients are trying to defraud the plan; restructuring our Board as a Council of 9 people with either a full-time or part-time chair and; changing our appeal structure to a committee of Board members who hear and decide appeals as opposed to solely one member who hears the appeals and reports back to the Board.

4. Legal Aid Manitoba continues to move forward with the implementation of Linux as its operating system together with other open source applications and utilities. Legal Aid Manitoba was the recipient of a grant from Manitoba Energy, Science and Technology to re-write its primary certificate tracking application using open source applications. Upon completion, Legal Aid Manitoba will become license free, resulting in significant cost savings.

5. Through the Department of Justice Canada's Investment Fund, supported by the Provincial Government, Legal Aid Manitoba has initiated several projects to address many unmet needs in our service delivery.

6. Legal Aid Manitoba intends to implement a **big case management** (BCM) program in the latter part of 2004 and continue work on this policy. All cases that exceed our tariff limits of a standard criminal or family case and where the legal costs are anticipated to surpass $5000 will be diverted to this program. The BCM program will operate under a two stage process.

7. Legal Aid Manitoba implemented a Collaborative Law Project in 2003 through funding received from the Department of Justice (Canada) and effective April 1, 2004, where it is determined that both parties will qualify for legal aid, all domestic certificates will be designated as collaborative law matters dealing with all relevant family issues.

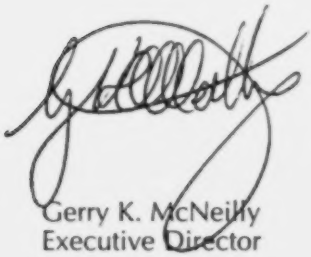
8. The Child Protection Full Service Duty Counsel project started in 2001/02 through funding from the Department of Justice (Canada) was extended until March, 2006 with continued Federal funding. The project's observation/data gathering phase continues and will result in a final evaluation report.

9. Legal Aid Manitoba hosted the Annual Legal Aid Plans of Canada meeting August 25-27, 2003. The meeting was extremely successful and highlighted amongst other matters, a panel presentation on Wrongful Conviction.

A number of priorities are set for the next fiscal year. A high priority will be to implement a five year business plan. The business plan will chart the Society's course for the next five years. In addition, we will implement a client satisfaction survey and proceed to find ways to provide our services more efficiently and economically.

Summary:

We continue to provide legal services to 69,000 clients with a mix of staff and private bar lawyers. Even with the drop in private bar accepting legal aid work and the ever changing legal environment, the increasing complexity of cases and demands for services, the quality of our service delivery remains exceptionally high regardless of our fiscal exigencies.



Gerry K. McNeilly
Executive Director

PUBLIC INTEREST LAW CENTRE

The mandate of the Public Interest Law Centre is to represent groups and individuals on public interest matters of law. In order to maximize the service provided, the Centre carries a mixed portfolio of cases, with an emphasis on equality rights, the environment, aboriginal issues, social welfare and consumer matters.

Much of the Centre's work over the past year was focused on matters relating to the environment. In April 2003, the Province of Manitoba initiated the first ever Clean Environment Commission (CEC) Hearing into hydro electric development in order to consider the proposed $1B Wuskwatim Hydro Electric Generating Station.

The project and hearing were a landmark for environmental regulation in Manitoba. Not only was this the first time that a hydro generating project in Manitoba was subject to a detailed environmental review by the CEC, the proposal was also notable because it was the product of a partnership between Manitoba Hydro and the Nisichawaysikh Cree Nation. The experience from the Wuskwatim proposal and the Clean Environment Review will act as a template for what is likely to be a decade of major hydro electric expansion in Manitoba's North. A recommendation from the CEC to the Province is expected by September, 2004.

The Centre also continued to work with northern Manitoba First Nations to improve poor quality telephone service in remote communities in Manitoba's North. As a result of complaints filed with the Canadian Radio Television and Telecommunications Commission outlining ongoing threats to health and safety due to unreliable service, MTS was obliged to invest in a number of service improvements for the Island Lake communities in general and for nursing stations and emergency service providers in particular.

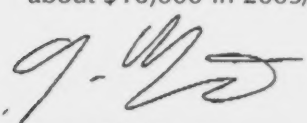
In concert with the Poverty Law Office of Legal Aid, the Centre has also been active in social welfare issues. One of the most notable results was the *Ginter* decision of the Manitoba Court of Appeal which overturned an order of the Social Services Advisory Board (SSAB) relating to medical disability. The *Ginter* decision offers important guidance on the role of the SSAB in deciding disability issues. The Poverty Law Office should be congratulated for their great work.

The wheels of justice sometimes turn slowly. The Centre has a number of important matters which are still ongoing including a human rights claim relating to the denial of equal access to the medical profession for internationally trained medical graduates as well as an application to force the environmental assessment and licensing of industrial oil batteries releasing potentially harmful emissions into our environment. Also still pending is a test case which advances the proposition that there is unextinguished aboriginal title in Manitoba. Expert evidence has been filed in this matter and it is expected that a trial

date will be set in September 2004 for the fall of 2005.

In terms of equality issues, the Centre received from the Court Challenges program to explore the merits of challenge to the unequal treatment of First Nations children living on reserve in terms of medical treatment and services as well as to consider the possibility of a challenge to the definition of family for the purposes of determining eligibility for family leave benefits under *The Employment Insurance Act.*

The Centre appreciates the Manitoba Law Foundation's continued provision of core funding. Self generated revenues, including cost recoveries, client contributions, litigation grants and donations from members of the Manitoba Bar Association under the *Pro Bono* Public Interest Project, exceeded $260,000 separate and apart from Law Foundation support. Under the *Pro Bono* project, a number of lawyers agreed to take on test cases without fee, donated their legal aid billings, or made cash donations. At the Bar Mid-Winter meeting, Madame Justice Freda Steel presented the *Pro Bono* recognition award to John Harvie of Myers Weinberg LLP for his significant contribution as counsel to the above noted case exploring whether there is unextinguished aboriginal title in Manitoba. The Centre has continued to generate a substantial amount of revenue and donated services, allowing for the continued provision of broad public interest legal representation with minimal cost to the general legal aid budget. The Centre had a negative net income of about $16,000 in 2003/04.



Byron Williams
Director

FAMILY LAW OFFICE

The Family Law Office is located at 308 - 294 Portage Avenue in Winnipeg. The Family Law Office includes the Poverty Law Office and the Child Protection Unit.

The Poverty Law Office is situated within the Family Law Office on the third floor of 294 Portage. The Child Protection Unit is also located at 294 Portage, but in Room 416.

September 1, 2004 is the target date for the Child Protection Unit to be relocated to the third floor, completing the amalgamation of the Family Law Office and the Child Protection Unit which commenced in June 2002. Also on September 1, the Drop-In Centre and reception for the Administration Office will move to the third floor.

The rationale for these changes is better service for clients and more efficient sharing of resources among the offices.

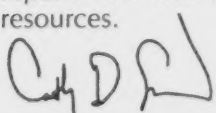
The combined Family Law Office has one supervising attorney, 12 staff lawyers, four paralegals, two articling students, one office manager and nine support staff. Eight of the lawyers practise Family Law, three are in the Child Protection Unit and two comprise the Poverty Law Office.

The Collaborative Law Pilot Project commenced on March 1, 2004 and will continue until March 31, 2006. Under this project, all domestic matters where both parties qualify to be legally aided are issued coverage for a collaborative lawyer. As a general rule, Legal Aid will not provide coverage for litigation for this target group. The collaborative process involves the use of interest based conflict resolution techniques. Two of our staff lawyers are dedicated to this project.

In the Child Protection Unit, the Full Service Duty Counsel Project launched in February 2002 has been successful and is continuing.

Because we have three components, we maintain a broad mix of cases - Family Law, Child Protection, Welfare, Disability Pensions, Workers Compensation, Manitoba Public Insurance, Mental Health, Residential Tenancies and so on. We try to meet the specific needs of clients by employing a variety of service delivery methods.

Ongoing challenges for the Family Law Office include Family Division Case Management, declining private bar numbers, support staff shortages, the new common-law partners' legislation and the Perozzo report. We will respond and adapt to the best of our abilities and resources.



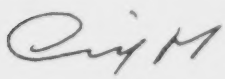
Cathy D. Sherman
Supervising Attorney

DROP IN CENTRE

All drop-ins in the City of Winnipeg are seen at the Drop-In Centre located at 416-294 Portage Avenue. The Drop-In Centre is open from 1:30 p.m. to 6:00 p.m. on Tuesday, Wednesday and Thursday every week.

The workload is evenly shared among the legal aid staff of all the Winnipeg offices. The staff providing the service at our Drop-in Centre consists of lawyers, paralegals, articling students and intake officers. Each day that the Drop-In Centre is open, four staff members are drawn on rotation from these other offices to provide service. Present each of the three afternoons are one lawyer, one paralegal, one articling student and one intake officer. This staff configuration ensures that there is at least one staff person available to cover every possible need or request as clients attend the Drop-In Centre for a variety of reasons (e.g. for advice, for information, to complete legal aid applications, etc.).

Although demand is high and the pace each afternoon is busy, the centralization of Winnipeg drop-ins in one location has improved the quality, efficiency and convenience of this service. Any person who wants informal advice from Legal Aid Manitoba in Winnipeg can get it on the day that they come in looking for it.



Gil Clifford
Director of Operations

CRIMINAL LAW OFFICE

The Criminal Law Office is located at 514 St. Mary Avenue in Winnipeg and serves all criminal courts in the city. A substantial portion of the office workload involves providing duty counsel services in adult and youth courts at the Law Courts Building and Manitoba Youth Center. Duty counsel services are provided in intake courts, bail courts, drug court and waive in court. As well lawyers within the office maintain caseloads and conduct trials and appeals at all court levels in Winnipeg. Services are provided by 16 lawyers, 3 articling students, 4 paralegals, 9 support staff and 1 summer student.

The Criminal Office also serves as duty counsel at a number of circuit points outside of Winnipeg including Fisher Branch, Lundar, Portage la Prairie, Powerview, Steinbach and Stonewall. The lawyers that provide these services also maintain caseloads in relation to individuals appearing in these circuit courts.

Inmates at Headingley Correctional Institution and Stony Mountain Correctional Institution are also served through the provision of drop in advice and representation at administrative hearings within the institu-

tions. Patients in mental health facilities are also served through the provision of general advice as well as representation before mental health tribunals.

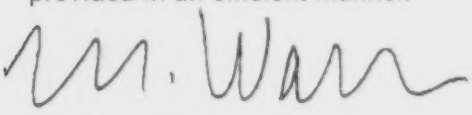
The Criminal Law Office provides a 24 on-call custody advice service which is staffed by Legal Aid staff lawyers, articling students and private bar lawyers on a contract basis.

The Criminal Law Office was created through the amalgamation of the Broadway Community Law Office and the Criminal Trial Center in January of 2002. Amalgamation of these two offices provided an opportunity to improve services and to create efficiencies. While the amalgamation has had these desired results, we continue to work to make the office more efficient and to improve the services that we provide.

The Criminal Law Office currently has a number of initiatives underway which include changes in the work assignments of lawyers designed to strike a balance between specialization and interchangeability in relation to work assignments. Initiatives are also underway in relation to the articling student program, duty counsel scheduling, the utilization of paralegal staff and the development of expertise in relation to prison law. As well, during the past year, the staff of the Criminal Law Office have been active participants in the Provincial Court Front End Domestic Violence Project.

Individual lawyers in the office continue to serve the community through membership on non profit boards, through community legal education activities and by volunteering at the University of Manitoba Law School.

During the past year the staff of the Criminal Law Office have continued to provide quality legal services in an environment of ever increasing demand for services. As well the staff of the Criminal Law Office continue with initiatives intended to ensure that those services are provided in an efficient manner.



Michael Walker
Supervising Attorney

ABORIGINAL CENTRE LAW OFFICE

The Aboriginal Centre Law Office provides representation under the legal aid plan for individuals who have legal issues that are of particular interest and concern to Aboriginal people and to the Aboriginal community generally. Some of the cases currently in progress at the centre involve issues of civil rights, human rights, band governance, treaty status, child protection services and the provision of social allowances and health care. The Centre offers non-adversarial, consensus building and restorative approaches to the resolution of legal issues in a manner consistent with the values and traditions of Aboriginal people. We maintain broad working relationships and liaisons with Aboriginal community organizations in a continuing effort to address fundamental issues of justice within the Aboriginal community. The Centre provides a significant amount of telephone/drop-in advice and information, informal advocacy, community outreach and public education. It is the chosen point of intake for many Aboriginal people who apply for legal aid assistance.

The Centre is entering its 10th year as a community law centre. It was founded, in part, at the request of the Aboriginal Council of Winnipeg in response to recommendations in the report of the Aboriginal Justice Inquiry. Historically, the office has been staffed by two lawyers, two paralegals and one administrative assistant. The Centre kept one paralegal position vacant for most of the fiscal year and ultimately eliminated the position in favour of adding another staff attorney specializing in family law. The restructuring was needed to meet increasing demand on the law centre for service in domestic cases.

During the next year we will be considering ways in which the Centre can be a more valuable resource to the rest of Legal Aid and the justice system.

Mike Paluk
Supervising Attorney

WESTMAN COMMUNITY LAW CENTRE

The Brandon Office services south western Manitoba with a largely rural population. The region is prosperous. The population base has been more or less stable but, given the booming service economy largely caused by the Maple Leaf Hog Plant, the capacity of this office has been reached and, indeed, exceeded. The expected second shift at Maple Leaf will likely expand demand even further. Services are provided by the supervising attorney, three staff lawyers, a paralegal, two intake workers and three support staff. A substantial and ever increasing portion of the office's efforts are devoted to area director activities, but the majority of

the efforts are still directed to providing legal services to Legal Aid clients and client groups.

The office provides Duty Counsel services to the three Brandon Courts, being adult, youth and drug, Russell, Rossburn, Minnedosa, Virden, Neepawa, Waywayseecappo, Boissevain, Killarney and Child Protection Court on a regular basis. Duty Counsel service to the other outlying courts is provided on an as-needed basis. A new court circuit has now been added at Sioux Valley, which we will service.

The office also provides informal advice on a regular basis. Callers wishing a consultation with a lawyer receive telephone advice on the day on which they call. If follow up work is required, the lawyer will make an appointment for the person very shortly. Callers wishing to apply for Legal Aid, whether through this office or with a specific choice of counsel can usually obtain an appointment with one of the Intake Workers within a matter of days for that purpose. All four lawyers accept emergency telephone calls after hours and take whatever action is required in response, such as attending to the police station, RCMP Detachments, Brandon Correctional Institute or Centre for Adult Psychiatry.

Our agreement with the Westman Women's Shelter continues in effect. Residents of that shelter are guaranteed an almost immediate intake interview with either a Paralegal or a lawyer, either at the shelter or at this office, at their option. We have found that most residents of the shelter prefer to attend to this office.

On an informal basis, office staff continue their participation in community and board activities.

The Law Centre is a "Community Law Centre" in that, in conjunction with its role of Area office, it functions to service the needs of those in the community most needing those services. The majority of criminal, youth and family matters are handled by lawyers at the request of our clients. Almost all non-request matters are handled by staff lawyers in the absence of conflicts. Unfortunately, because of a recent reduction in staffing levels here, we are not certain that we will be able to keep pace with the rising demand in western Manitoba.

Lorne Giesbrecht
Area Director/Supervisory Attorney

PARKLANDS COMMUNITY LAW CENTRE

Our region covers large geographic area and is comprised of small towns, First Nation communities, and a large rural population. Fishing and farming are some of the main ways that people earn a living here.

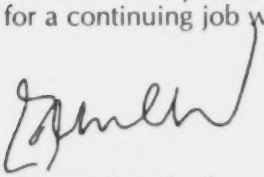
Our region has witnessed an increase in the number of citizens contending with economic struggle. As a result, Legal Aid services continue to be in growing demand in our area.

To help meet that demand, our staff expanded in size this year. In January, a third lawyer and a part time support person joined our office. We are pleased with how successfully the expansion transition has progressed. The additional staff persons have meant that we now are in a position to better meet the demands for legal help in our service area.

Because of a decline in the private bar's willingness to take on domestic legal aid certificate work, we continue to face a struggle in meeting the service demands on the family law side of the equation.

We continue to be conscientious in our efforts to streamline services so that legal help can be provided in the most cost efficient way possible. Taking into account the geographic distances that our clients must travel to get to see a lawyer, we also continue to make efforts to be available to people in the communities where they live.

Although the past year has been a challenging one, our dedicated staff continues to show their commitment to providing top notch legal services to the poor and working poor of Manitoba. I commend our staff for a continuing job well done.



Therese Koturbash
Area Director/Supervising Attorney

NORTHLANDS COMMUNITY LAW CENTRE

Northlands Community Law Centre, in The Pas, provides Legal Aid services to The Pas and surrounding communities. Staff consists of three lawyers, one paralegal, one articling student and two full-time secretaries plus a half-time secretary.

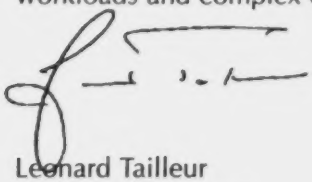
Staff attend Provincial Court (Criminal and Family) and Youth Court as Duty Counsel on a regular basis at the following locations: Pukatawagan, Flin Flon, Cranberry Portage, Snow Lake, Moose Lake, The Pas, Easterville and Grand Rapids. In addition, staff attend Queen's Bench Criminal and Family courts in both The Pas and Flin Flon. Staff also appear in front of tribunals from time to time including the Licence Suspension Appeal Board, Social Assistance Appeal Board, Residential Tenancies Board and the Disciplinary Board at The Pas Correctional Centre.

The office at The Pas is open from 8:30 A.M. to noon and 1:00 P.M. to 4:30 P.M., from Monday to Friday and provides advice and assistance

on a drop-in basis whenever staff are available. Drop-in and Advice Clinics are held at most circuit locations on a regular basis, normally in conjunction with Court.

The criminal law lawyers have met their objective of dealing with all non-request legal aid applications and also being choice of counsel on a frequent basis. The family law lawyer and secretary handle a high volume of domestic cases, including all non-request applications where the client has asked Legal Aid to make an appointment of counsel. The family lawyer also attends regularly to Pukatawagan to provide service to the domestic clients in that community. A strong level of service is offered through both the certificate and (regular and expanded) duty counsel programs.

We are proud to provide quality legal service in the face of increased workloads and complex cases.



Leonard Tailleur
Supervising Attorney

THOMPSON COMMUNITY LAW CENTRE

The Thompson Community Law Office serves 15 communities with an estimated population of over 60,000 people. We travel as far north as Churchill and as far south as God's Lake Narrows. We travel primarily by plane to our communities, as often as 35 to 40 days per month. Our office serves our area as well as The Pas and Flin Flon. The Area Director is also the Supervising Attorney in the Thompson office.

We have 3 criminal lawyers who are assisted by a very capable paralegal,and a terrific full-time and one-half time secretary.

The "Family Law Department" is led by one lawyer who is complemented by two dedicated paralegals and one secretary.

We have a remarkable staff who are proud of the North and devoted to it. We continue to provide drop in services in Norway House, Cross Lake and Nelson House. We work together with the private bar to provide high quality legal services to a vast geographical area.

Theresa McDonald

Theresa McDonald
Supervising Attorney/Area Director

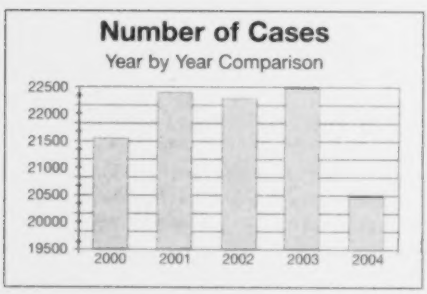
Legal Aid Case Volume History

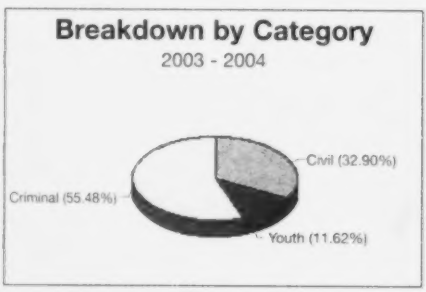
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Area	Certificates and Certificate Equivalents Issues			
	Civil	Criminal	Youth	Total
Brandon	518	416	76	1,010
	(598)	(429)	(62)	(1,089)
Dauphin	391	346	49	786
	(457)	(393)	(96)	(946)
The Pas & Thompson	679	949	138	1,766
	(770)	(1,041)	(155)	(1,966)
Winnipeg	4,701	5,201	1,066	10,968
	(5,998)	(5,532)	(1,231)	(12,761)
Certificate Equivalents	459	4,465	1,054	5,978
	(403)	(4,239)	(1,094)	(5,736)
Provincial Total	6,748	11,377	2,383	20,508
	(8,226)	(11,634)	(2,638)	(22,498)

Total Case Historical Comparison (including certificates and certificate equivalents):

Year ended March 31, 2004	20,508
Year ended March 31, 2003	22,498
Year ended March 31, 2002	22,342
Year ended March 31, 2001	22,380
Year ended March 31, 2000	21,572





Legal Aid Activity by Area

For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Area	Applications for Legal Aid Certificates	Applications Refused	Certificates Issued Civil	Criminal	Youth	Certificates Cancelled	Persons Assisted by Duty Counsel
Brandon	1,320	285	518	416	76	80	3,576
	(1,320)	(289)	(598)	(429)	(62)	(128)	(3,419)
Dauphin	968	171	391	346	49	91	683
	(1,106)	(165)	(457)	(393)	(96)	(79)	(573)
The Pas & Thompson	1,872	150	679	949	138	127	3,546
	(2,089)	(164)	(770)	(1,041)	(155)	(139)	(4,101)
Winnipeg	14,931	2,483	4,701	5,201	1,066	1,782	23,715
	(16,684)	(2,421)	(5,998)	(5,532)	(1,231)	(2,133)	(27,088)
Certificate Equivalents	–	–	459	4,465	1,054	–	–
	–	–	(403)	(4,239)	(1,094)	–	–
Provincial Total	19,091	3,089	6,748	11,377	2,383	2,080	31,520
	(21,199)	(3,039)	(8,226)	(11,634)	(2,638)	(2,479)	(35,181)

NOTES:

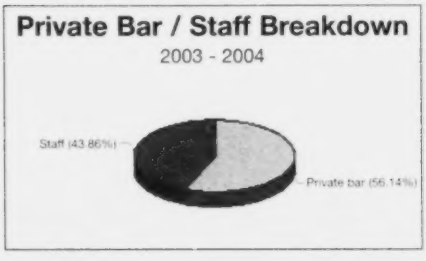
1. *In the fiscal year ended March 31, 2004 there were a total of 20,508 (22,498) certificates and certificate equivalents issued; of this total 8,995 (9,127) were assigned to staff lawyers through the following community law centres.*

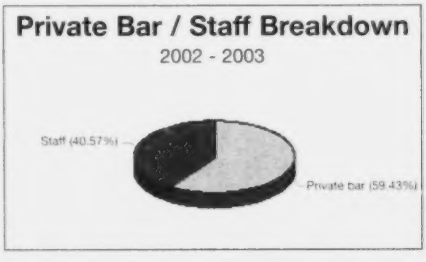
Winnipeg	*– Family Law Office (a)*	*1,442*	*(1,543)*
	– Criminal Law Office (b)	*3,600*	*(3,468)*
	– Child Protection	*488*	*(487)*
	– Collaborative Law Office	*10*	*n/a*
	– Aboriginal	*63*	*(118)*
Westman		*991*	*(960)*
Parklands		*859*	*(855)*
Northlands		*497*	*(548)*
Thompson		*1,045*	*(1,148)*
		8,995	*(9,127)*

Certificate equivalents are originated at the community law centre level and do not proceed through the normal application process. All normal certificate work may be handled through a certificate equivalent except for trial. Certificate Equivalents were previously reported as non-certificate files.

(a) The Family Law Office includes the former Family Law, Main Street and Poverty Law offices

(b) The Criminal Law Office includes the former Criminal Trial Centre and the Broadway Youth & Adult offices





2. *In the fiscal year ended March 31, 2004 there was a total of 31,520 (35,181) people assisted by Duty Counselling Services; of this total 29,482 (32,050) were assisted by staff lawyers through the following community law centres.*

Winnipeg	*– Family Law Office*	*1,096*	*(1,430)*
	– Criminal Law Office	*20,427*	*(22,535)*
	– Child Protection	*1,032*	*(897)*
	– Aboriginal	*7*	*(1)*
Westman		*3,538*	*(3,371)*
Parklands		*676*	*(561)*
Northlands		*940*	*(1,358)*
Thompson		*1,766*	*(1,897)*
		29,482	*(32,050)*

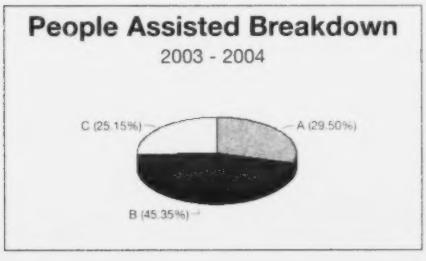
3. *For the year ended March 31, 2004 3,089 (16.1%) of the applications for Legal Aid were refused as compared to 3,039 (14.3%) in the previous year.*

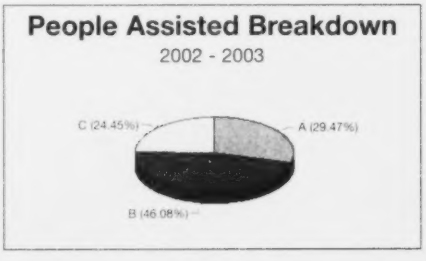
4. *For the year ended March 31, 2004 there was a total of 17,479 (18,664) telephone and drop-in inquiries. The following represents the break-down by community law centre.*

Winnipeg	*– Administration*	*1,604*	*(1,638)*
	– Family Law Office	*1,645*	*(2,119)*
	– Criminal Law Office	*3,161*	*(2,953)*
	– Child Protection	*522*	*(576)*
	– Aboriginal	*1,075*	*(1,212)*
	– University	*503*	*(475)*
Westman		*3,023*	*(3,185)*
Parklands		*3,277*	*(3,359)*
Northlands		*697*	*(891)*
Thompson		*1,972*	*(2,256)*
		17,479	*(18,664)*

5. *For the year ended March 31, 2004 there was a total of 69,507 (76,343 people assisted either on a formal or informal basis, a decrease of 9.0% (increase 2.9%) over the previous year.*

A Certificates and certificate equivalents	*20,508*	*(22,498)*
B Duty counsel	*31,520*	*(35,181)*
C Telephone and drop-in inquiries	*17,479*	*(18,664)*
Total	*69,507*	*(76,343)*





Analysis of Certificates Issued
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Certificate Classification	Private Bar	Law Centres	Totals
CRIMINAL ADULT			
Murder	50 (38)	6 (1)	56 (39)
Attempt Murder	29 (18)	2 (2)	31 (20)
Manslaughter	6 (7)	(Nil) (2)	6 (9)
Sexual Assault - A	16 (11)	1 (1)	17 (12)
Sexual Assault - Indictable	174 (211)	20 (38)	194 (249)
Assault - B	198 (191)	10 (12)	208 (203)
Robbery	345 (328)	14 (22)	359 (350)
Cause Harm/Death	31 (34)	3 (5)	34 (39)
Other Sexual Offences - B	52 (60)	5 (8)	57 (68)
Arson	42 (49)	7 (6)	49 (55)
Narcotics - B	277 (254)	58 (37)	335 (291)
Incest	1 (1)	(Nil) (1)	1 (2)
Sexual Assault - Summary	35 (50)	8 (9)	43 (59)
Miscellaneous - B	19 (12)	(Nil) (1)	19 (13)
Other Sexual Offences - C	8 (13)	4 (5)	12 (18)
Break, Enter	682 (663)	28 (44)	710 (707)
Possess Weapon Dangerous to Public Peace	165 (122)	17 (13)	182 (135)
Theft - Indictable	98 (110)	10 (8)	108 (118)
Possess Goods Obtained by Crime - Indictable	74 (87)	2 (1)	76 (88)
Forgery/Uttering	56 (57)	4 (6)	60 (63)
Fraud - Indictable	34 (37)	8 (2)	42 (39)
False Pretences - Indictable	3 (3)	Nil (Nil)	3 (3)

(Table continued on next page)

Certificate Classification	Private Bar	Law Centres	Totals
Mischief	143 (148)	8 (9)	151 (157)
U.A.L./Escape	46 (45)	1 (Nil)	47 (45)
Other Weapons Offences - C	68 (73)	8 (2)	76 (75)
Set Fire to Substance	Nil (Nil)	Nil (Nil)	Nil (Nil)
Communication for the Purpose	24 (27)	Nil (Nil)	24 (27)
Other Narcotics - C	74 (68)	12 (7)	86 (75)
M.V.O. - Federal	209 (232)	43 (47)	252 (279)
Uttering Threats	236 (317)	11 (29)	247 (346)
Obstruction	63 (49)	2 (4)	65 (53)
Breach Probation	615 (633)	12 (24)	627 (657)
Fraud - Summary	42 (46)	4 (4)	46 (50)
False Pretences - Summary	9 (18)	Nil (Nil)	9 (18)
Possess Goods Obtained by Crime - Summary	64 (47)	2 (3)	66 (50)
Theft - Summary	346 (349)	20 (25)	366 (374)
Other Breach and F.T.A.	347 (385)	15 (16)	362 (401)
Assault - C	1,555 (1,733)	83 (196)	1,638 (1,929)
M.V.O. - Provincial	9 (13)	3 (Nil)	12 (13)
Other Federal Offences	97 (121)	10 (17)	107 (138)
Other Provincial Offences	10 (12)	6 (4)	16 (16)
Parole/Prison Law	23 (24)	3 (4)	26 (28)
Appeals - Client	53 (53)	8 (13)	61 (66)
Appeals - Crown	10 (4)	Nil (Nil)	10 (4)
Junior Counsel	14 (12)	2 (2)	16 (14)
	6,452 (6,765)	460 (630)	6,912 (7,395)

Analysis of Certificates Issued
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Certificate Classification	Private Bar	Law Centres	Totals
CRIMINAL YOUTH			
Murder	2 (2)	3 (2)	5 (4)
Attempt Murder	7 (3)	Nil (1)	7 (4)
Manslaughter	3 (1)	Nil (Nil)	3 (1)
Sexual Assault - A	1 (1)	Nil (Nil)	1 (1)
Sexual Assault - Indictable	23 (19)	1 (3)	24 (22)
Assault - B	35 (25)	1 (2)	36 (27)
Robbery	118 (146)	2 (12)	120 (158)
Cause Harm/Death	2 (8)	Nil (Nil)	2 (8)
Other Sexual Offences - B	8 (7)	Nil (1)	8 (8)
Arson	19 (21)	1 (4)	20 (25)
Narcotics - B	25 (24)	3 (2)	28 (26)
Incest	Nil (Nil)	Nil (Nil)	Nil (Nil)
Sexual Assault - Summary	9 (9)	1 (1)	10 (10)
Miscellaneous - B	1 (3)	Nil (Nil)	1 (3)
Other Sexual Offences - C	Nil (Nil)	Nil (Nil)	Nil (Nil)
Break, Enter	263 (281)	4 (29)	267 (310)
Possess Weapon Dangerous to Public Peace	37 (33)	1 (5)	38 (38)
Theft - Indictable	107 (104)	1 (2)	108 (106)
Possess Goods Obtained by Crime - Indictable	25 (33)	1 (2)	26 (35)
Forgery/Uttering	5 (4)	Nil (1)	5 (5)
Fraud - Indictable	3 (1)	Nil (Nil)	3 (1)
Mischief	50 (56)	8 (13)	58 (69)

(Table continued on next page)

Certificate Classification	Private Bar	Law Centres	Totals
U.A.L./Escape	31 (46)	Nil (1)	31 (47)
Other Weapons Offences - C	18 (11)	1 (Nil)	19 (11)
Communication for the Purpose	Nil (1)	Nil (Nil)	Nil (1)
Other Narcotics - C	7 (24)	2 (6)	9 (30)
M.V.O. - Federal	10 (9)	1 (1)	11 (10)
Uttering Threats	27 (36)	2 (6)	29 (42)
Obstruction	16 (7)	2 (1)	18 (8)
Breach Probation	17 (16)	Nil (3)	17 (19)
Fraud - Summary	4 (9)	1 (Nil)	5 (9)
False Pretences - Summary	Nil (Nil)	Nil (Nil)	Nil (Nil)
Possess Goods Obtained by Crime - Summary	24 (19)	Nil (7)	24 (26)
Theft - Summary	66 (65)	3 (6)	69 (71)
Other Breach and F.T.A.	18 (22)	Nil (3)	18 (25)
Assault - C	141 (162)	4 (20)	145 (182)
M.V.O. - Provincial	Nil (Nil)	Nil (Nil)	Nil (Nil)
Other Federal Offences	7 (10)	Nil (2)	7 (12)
Other Provincial Offences	1 (5)	Nil (Nil)	1 (5)
Parole/Prison Law	Nil (2)	Nil (Nil)	Nil (2)
Youth Transfers	1 (2)	Nil (Nil)	1 (2)
Youth Reviews/Breaches	145 (163)	Nil (7)	145 (170)
Appeals - Youth	5 (8)	4 (2)	9 (10)
Junior Counsel	1 (1)	Nil (Nil)	1 (1)
	1,282 (1,399)	47 (145)	1,329 (1,544)

Analysis of Certificates Issued
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Certificate Classification	Private Bar	Law Centres	Totals
CIVIL			
Divorce	572 (857)	331 (388)	903 (1,245)
Separation	977 (1,396)	728 (673)	1,705 (2,069)
Variation: Maintenance/Enforcement	447 (632)	273 (287)	720 (919)
C.F.S.	498 (540)	176 (180)	674 (720)
Adoption	8 (36)	5 (29)	13 (65)
Parentage Proceeding	594 (760)	620 (587)	1,214 (1,347)
Immigration	160 (179)	1 (1)	161 (180)
Welfare Matters	9 (8)	83 (60)	92 (68)
Other Administrative	12 (13)	19 (43)	31 (56)
Landlord/Tenant	5 (6)	9 (12)	14 (18)
Appeals - Civil	13 (21)	5 (11)	18 (32)
Legal Opinions - Civil	3 (9)	11 (9)	14 (18)
Other - Civil	15 (14)	11 (18)	26 (32)
Youth Court Appointed/Amicus	43 (44)	13 (17)	56 (61)
Workers Compensation	2 (11)	9 (8)	11 (19)
Mental Health Matters	5 (20)	20 (16)	25 (36)
Estate Matters	1 (1)	1 (1)	2 (2)
Defendant - Civil Suit	2 (10)	3 (9)	5 (19)
Plaintiff - Civil Suit	Nil (1)	2 (2)	2 (3)
Immigration - Adjudicator's Appointment	Nil (Nil)	Nil (Nil)	Nil (Nil)
Private Guardianship	149 (263)	85 (150)	234 (413)
Enforcement Only	10 (9)	2 (3)	12 (12)

(Table continued on next page)

Certificate Classification	Private Bar	Law Centres	Totals
Variation: Access/Custody	242 (336)	94 (88)	336 (424)
Group Application	Nil (Nil)	Nil (Nil)	Nil (Nil)
Disbursements Only	1 (2)	Nil (Nil)	1 (2)
Other Family	11 (39)	9 (24)	20 (63)
	3,779 (5,207)	2,510 (2,616)	6,289 (7,823)

Analysis of Completed Cases by Types of Case
(Private Bar Only)
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Type of Aid	Number of Cases	Total Fees and Disbursements	Average Cost Per Case
CRIMINAL ADULT			
Murder	23	$ 482,763	$ 20,989.71
	(35)	(653,277)	(18,665.06)
Attempt Murder	24	96,013	4,000.55
	(18)	(87,667)	(4,870.38)
Manslaughter	4	43,252	10,813.07
	(7)	(55,409)	(7,915.55)
Sexual Assault - A	15	42,281	2,818.74
	(9)	(35,080)	(3,897.75)
Import Narcotics	Nil	Nil	Nil
	(Nil)	(Nil)	(Nil)
Sexual Assault - Indictable	214	273,619	1,278.59
	(212)	(272,702)	(1,286.33)
Assault - B	188	212,023	1,127.78
	(185)	(165,490)	(894.54)
Robbery	389	390,444	1,003.71
	(282)	(289,215)	(1,025.59)
Cause Harm/Death	29	23,108	796.82
	(41)	(53,795)	(1,312.08)
Other Sexual Offences - B	64	73,883	1,154.42
	(55)	(57,829)	(1,051.43)
Arson	50	49,373	987.46
	(45)	(37,914)	(842.54)
Narcotics - B	272	252,147	927.01
	(249)	(240,925)	(967.57)
Incest	3	4,900	1,633
	(Nil)	(4,759)	(Nil)
Sexual Assault - Summary	39	34,127	875.04
	(43)	(26,432)	(614.70)
Miscellaneous - B	18	17,343	963.49
	(15)	(47,138)	(3,142.56)
Other Sexual Offences - C	10	5,219	521.95
	(14)	(56,601)	(4,042.95)
Break, Enter	736	374,380	508.67
	(625)	(297,838)	(476.54)
Possess Weapon Dangerous to Public Peace	155	88,905	573.58
	(141)	(55,187)	(391.40)
Theft - Indictable	116	46,508	400.94
	(79)	(40,231)	(509.25)
Possess Goods Obtained by Crime - Indictable	82	38,769	472.79
	(77)	(29,740)	(386.24)
Forgery/Uttering	61	24,713	405.13
	(59)	(32,918)	(557.93)
Fraud - Indictable	29	23,670	816.22
	(37)	(38,024)	(1,027.67)

(Table continued on next page)

Type of Aid	Number of Cases	Total Fees and Disbursements	Average Cost Per Case
False Pretences - Indictable	3	$ 1,992	$663.88
	(3)	(634)	(211.44)
Mischief	153	72,180	471.76
	(150)	(52,500)	(350.00)
U.A.L./Escape	49	17,669	360.59
	(52)	(15,267)	(293.60)
Other Weapons Offences - C	57	27,411	480.89
	(68)	(31,377)	(461.43)
Set Fire to Substance	Nil	Nil	Nil
	(Nil)	(Nil)	(Nil)
Communication for the Purpose	28	10,080	360.00
	(37)	(15,949)	(431.05)
Other Narcotics - C	81	52,123	643.49
	(75)	(45,155)	(602.07)
M.V.O. - Federal	231	103,242	446.93
	(240)	(84,400)	(351.67)
Uttering Threats	306	149,921	489.94
	(314)	(117,272)	(373.48)
Obstruction	60	28,913	481.88
	(50)	(16,770)	(335.40)
Breach Probation	666	241,592	362.75
	(591)	(173,444)	(293.47)
Fraud - Summary	47	18,037	383.76
	(47)	(18,305)	(389.46)
False Pretences - Summary	9	3,526	391.76
	(13)	(3,215)	(247.31)
Possess Goods Obtained by Crime - Summary	67	30,326	452.62
	(58)	(24,667)	(425.30)
Theft - Summary	351	133,501	380.35
	(365)	(119,066)	(326.21)
Other Breach and F.T.A.	391	159,822	408.75
	(362)	(109,362)	(302.10)
Assault - C	1,665	774,462	465.14
	(1,769)	(705,153)	(398.62)
M.V.O. - Provincial	11	3,143	285.70
	(18)	(4,407)	(244.81)
Other Federal Offences	106	93,911	885.96
	(126)	(73,098)	(580.15)
Other Provincial Offences	12	21,623	1,801.95
	(20)	(22,633)	(1,131.64)
Parole/Prison Law	32	132,095	4,127.97
	(31)	(87,708)	(2,829.28)
Appeals - Client	56	132,878	2,372.82
	(53)	(101,131)	(1,908.14)
Appeals - Crown	7	6,310	901.40
	(5)	(3,058)	(611.64)
Junior Counsel	5	97,320	19,464.08
	(10)	(128,552)	(12,855.17)
	6,914	$ 4,909,517	$ 710.08
	(6,685)	(4,531,297)	(677.83)

Analysis of Completed Cases by Types of Case
(Private Bar Only)
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Type of Aid	Number of Cases	Total Fees and Disbursements	Average Cost Per Case
CRIMINAL YOUTH			
Murder	2	$ 30,980	$ 15,489.81
	(3)	(36,791)	(12,263.72)
Attempt Murder	4	8,960	2,239.97
	(4)	(4,348)	(1,086.96)
Manslaughter	3	14,178	4,726
	(Nil)	(2,719)	(Nil)
Sexual Assault - Weapon	Nil	Nil	Nil
	(1)	(878)	(878.22)
Import Narcotics	Nil	Nil	Nil
	(Nil)	(Nil)	(Nil)
Sexual Assault - Indictable	19	19,569	1,029.94
	(20)	(21,279)	(1,063.95)
Assault - B	41	45,882	1,119.08
	(21)	(16,888)	(804.17)
Robbery	154	144,997	941.54
	(157)	(111,630)	(711.02)
Cause Harm/Death	7	5,688	812.61
	(2)	(1,059)	(529.26)
Other Sexual Offences - B	11	8,722	792.95
	(7)	(5,419)	(774.16)
Arson	26	19,428	747.22
	(24)	(16,148)	(672.83)
Narcotics - B	28	25,142	897.92
	(32)	(17,991)	(562.21)
Incest	Nil	Nil	Nil
	(Nil)	(Nil)	(Nil)
Sexual Assault - Summary	7	4,432	633.14
	(8)	(4,625)	(578.09)
Miscellaneous - B	1	1,097	1,096.63
	(2)	(422)	(211.15)
Other Sexual Offences - C	Nil	Nil	Nil
	(Nil)	(Nil)	(Nil)
Break, Enter	294	135,144	459.67
	(295)	(104,559)	(354.44)
Possess Weapons Dangerous to Public Peace	38	16,679	438.92
	(38)	(18,082)	(475.84)
Theft - Indictable	128	60,026	468.95
	(101)	(43,084)	(426.57)
Possess Goods Obtained by Crime - Indictable	33	11,685	354.10
	(40)	(13,174)	(329.36)
Forgery/Uttering	6	2,703	450.49
	(3)	(631)	(210.34)
Fraud - Indictable	1	315	315.18
	(2)	(316)	(158.24)

(Table continued on next page)

Type of Aid	Number of Cases	Total Fees and Disbursements	Average Cost Per Case
Mischief	61 (53)	$ 19,526 (15,486)	$ 320.10 (292.19)
U.A.L./Escape	31 (43)	10,493 (14,057)	338.49 (326.90)
Other Weapons Offences	16 (16)	11,566 (6,113)	722.88 (382.09)
Communication for the Purpose	1 (Nil)	324 (Nil)	324.26 (Nil)
Other Narcotics - C	18 (24)	7,314 (9,323)	406.31 (388.48)
M.V.O. - Federal	9 (17)	3,402 (5,366)	378.02 (315.67)
Uttering Threats	36 (41)	16,321 (14,193)	453.35 (346.16)
Obstruction	19 (3)	5,349 (1,191)	281.51 (396.98)
Breach Probation	16 (18)	5,967 (4,105)	372.92 (228.03)
Fraud - Summary	7 (8)	3,386 (2,852)	483.71 (356.46)
False Pretences - Summary	Nil (Nil)	Nil (Nil)	Nil (Nil)
Possess Goods Obtained by by Crime - Summary	19 (26)	13,261 (9,621)	697.96 (370.05)
Theft - Summary	63 (69)	23,763 (17,415)	377.19 (252.40)
Other Breach and F.T.A.	22 (17)	8,366 (4,006)	380.28 (235.62)
Assault - C	171 (152)	75,581 (52,372)	441.99 (344.55)
M.V.O. - Provincial	Nil (Nil)	Nil (Nil)	Nil (Nil)
Other Federal Offences	7 (12)	2,847 (4,461)	406.68 (371.77)
Other Provincial Offences	1 (4)	519 (1,088)	519.42 (272.05)
Parole/Prison Law	Nil (1)	Nil (210)	Nil (209.74)
Youth Transfers	Nil (2)	Nil (414)	Nil (206.80)
Youth Reviews/Breaches	158 (181)	48,138 (43,081)	304.67 (238.01)
Appeals - Youth	10 (5)	8,153 (4,206)	815.27 (841.20)
Junior Counsel	1 (1)	6,512 (3,800)	6,512.01 (3,800)
	1,469 (1,453)	$ 826,414 (633,403)	$ 562.57 (435.93)

Analysis of Completed Cases by Types of Case
(Private Bar Only)
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

Type of Aid	Number of Cases	Total Fees and Disbursements	Average Cost Per Case
CIVIL			
Divorce	808 (1,030)	$ 517,286 (608,999)	$ 640.21 (591.26)
Separation	1,246 (1,529)	732,669 (808,081)	588.02 (528.50)
Variation: Maintenance/Enforcement	546 (769)	332,798 (442,258)	609.52 (575.11)
C.F.S.	513 (623)	434,506 (489,852)	849.99 (786.28)
Adoption	23 (39)	11,445 (20,660)	497.61 (529.74)
Parentage Proceeding	744 (721)	405,478 (378,337)	545.00 (524.74)
Immigration	106 (103)	69,023 (57,094)	651.16 (554.31)
Welfare Matters	7 (13)	1,702 (5,838)	243.08 (449.08)
Other Administrative	13 (28)	9,135 (10,033)	702.71 (358.31)
Landlord/Tenant	4 (9)	3,956 (6,355)	989.10 (706.15)
Appeals - Civil	21 (25)	25,690 (29,573)	1,223.33 (1,182.91)
Legal Opinions - Civil	11 (9)	4,110 (2,605)	373.62 (289.44)
Other - Civil	15 (27)	5,450 (17,713)	363.35 (656.05)
Youth Court Appointed/Amicus	35 (49)	23,071 (32,545)	659.17 (664.18)
Workers Compensation	3 (10)	1,653 (6,858)	550.84 (685.79)
Mental Health Matters	8 (14)	2,722 (4,203)	340.27 (300.18)
Estate Matters	Nil (5)	Nil (4,434)	Nil (886.73)
Defendant - Civil Suit	15 (23)	16,682 (18,501)	1,112.12 (804.41)
Plaintiff - Civil Suit	3 (2)	3,741 (622)	1,247.10 (311.18)
Immigration - Adjudicator's Appointment	Nil (Nil)	Nil (Nil)	Nil (Nil)
Private Guardianship	203 (275)	120,393 (165,278)	593.07 (601.01)
Enforcement Only	8 (12)	3,783 (5,653)	472.82 (471.06)

(Table continued on next page)

Type of Aid	Number of Cases	Total Fees and Disbursements	Average Cost Per Case
Variation: Access/Custody	266 (346)	$ 183,742 (200,978)	$ 690.76 (580.86)
Group Application	Nil (Nil)	Nil (Nil)	Nil (Nil)
Disbursements Only	4 (4)	7,314 (6,537)	1,828.46 (1,634.19)
Other Family	83 (129)	38,026 (59,322)	458.15 (459.86)
	4,685 (5,794)	$ 2,954,374 (3,382,328)	$ 630.60 (583.76)

Note: *As of March 31, 2004 there were approximately 11,390 cases yet to be completed and paid compared to 12,840 in the previous year.*

Legal Aid Fees and Disbursements by Area
(Private Bar Only)
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

	Total Fees and Disbursements	Completed Cases	Average Cost Per Case
CRIMINAL ADULT			
Brandon	376,906 (261,796)	413 (411)	912.60 (636.97)
Dauphin	175,712 (157,446)	333 (327)	527.66 (481.49)
The Pas & Thompson	455,834 (407,940)	795 (895)	573.38 (455.80)
Winnipeg	3,901,066 (3,704,116)	5,373 (5,052)	726.05 (733.20)
CRIMINAL YOUTH			
Brandon	25,079 (21,258)	70 (71)	358.27 (299.40)
Dauphin	26,036 (28,868)	55 (68)	473.38 (424.52)
The Pas & Thompson	60,394 (63,120)	117 (131)	516.19 (481.83)
Winnipeg	714,906 (520,157)	1,227 (1,183)	582.65 (439.69)
CIVIL			
Brandon	163,356 (181,355)	290 (346)	563.30 (524.15)
Dauphin	105,386 (120,134)	173 (191)	609.17 (628.98)
The Pas & Thompson	188,410 (188,838)	413 (367)	456.20 (514.55)
Winnipeg	2,497,222 (2,892,000)	3,809 (4,890)	655.61 (591.41)
	$ 8,690,306 (8,547,028)	13,068 (13,932)	$ 665.01 (613.48)

NOTE: Reconciliation to private bar fees and disbursements disclosed on the financial statements:

Fees and disbursements per private bar system as above	*$ 8,690,306*
Add: Accruals	*(221,307)*
Less: Repayment of Holdback	*nil*
Fees and disbursements on an accrual basis as per the financial statements	*$ 8,468,999*

Duty Counsel Fees and Disbursements
(Private Bar Only)
For the Year Ended March 31, 2004
(with the 2003 Comparisons in Parenthesis)

	Total Fees and Disbursements	Persons Assisted	Average Cost Per Case
Brandon	1,452 (1,356)	38 (60)	38.22 (22.60)
Dauphin	963 (1,136)	7 (15)	137.58 (75.71)
The Pas & Thompson	48,824 (62,174)	840 (977)	58.12 (63.64)
Winnipeg	86,877 (96,457)	1,172 (2,349)	74.13 (41.06)
	$ 138,117 (161,122)	2,057 (3,401)	$ 67.14 (47.38)

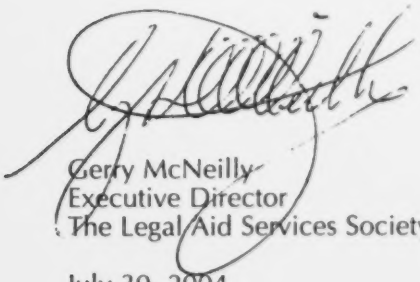
NOTE: The financial statements show total duty counsel disbursements of $123,348. That figure includes disbursements of $13,155 for Age and Opportunity, $59,304 for on-call duty counsel, $8,108 for communication and travel cost recorded in the fiscal year. Legal Aid finalized a number of contracts with the private bar this fiscal year. Adjustments related to these contracts amounted to a credit to duty counsel disbursements of $79,120.

RESPONSIBILITY FOR FINANCIAL REPORTING

The accompanying financial statements of The Legal Aid Services Society of Manitoba are the responsibility of management and have been prepared in accordance with the accounting policies stated in Note 2 to the financial statements for the year ended March 31, 2004.

As management is responsible for the integrity of the financial statements, management has established systems of internal control to provide reasonable assurance that assets are properly accounted for and safeguarded from loss.

The responsibility of the Auditor General is to express an independent professional opinion on whether the financial statements are fairly presented in accordance with the accounting policies stated in the financial statements. The Auditor's Report outlines the scope of the audit examination and provides the audit opinion.



Gerry McNeilly
Executive Director
The Legal Aid Services Society of Manitoba

July 30, 2004

Office of the Auditor General

500 - 330 Portage Avenue
Winnipeg, Manitoba
CANADA R3C 0C4

AUDITORS' REPORT

To the Legislative Assembly of Manitoba
To the Board of Directors of The Legal Aid Services Society of Manitoba

We have audited the balance sheet of The Legal Aid Services Society of Manitoba as at March 31, 2004 and the statements of revenue and expense, changes in net assets and cash flow for the year then ended. These financial statements are the responsibility of the Society's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of The Legal Aid Services Society of Manitoba as at March 31, 2004 and the results of its operations and its cash flow for the year then ended in accordance with Canadian generally accepted accounting principles.

Office of the Auditor General

Office of the Auditor General

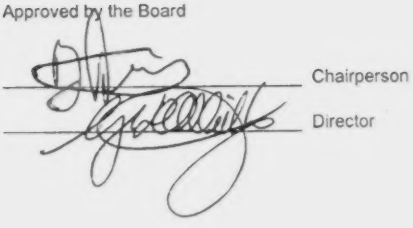
Winnipeg, Manitoba
July 30, 2004

THE LEGAL AID SERVICES SOCIETY OF MANITOBA

Balance Sheet
as at March 31

	2004	2003
ASSETS		
Current Assets		
Bank	$ 568,998	$ 93,167
Client accounts receivable, net (Note 3)	221,075	235,187
Receivable from the Province of Manitoba	3,750,000	4,280,480
Receivable from the Gov't of Canada	479,695	224,100
Receivable from the Manitoba Law Foundation	52,500	-
Other receivables, net (Note 4)	67,681	226,665
Prepaid expense	285,178	340,223
	5,425,127	5,399,822
Capital Assets, Net (Note 5)	188,038	146,841
Long-term receivable - charges on land (Note 6)	780,814	795,969
Long-term receivable - severance - Province of Manitoba (Note 7)	716,166	716,166
Long-term receivable - pension - Province of Manitoba (Note 13)	10,263,169	9,267,882
	$ 17,373,314	$ 16,326,680
LIABILITIES AND NET ASSETS		
Current Liabilities		
Accounts payable	$ 4,385,275	$ 4,763,855
Accrued vacation pay	808,457	787,508
Deferred revenue from clients	352,788	385,929
Deferred contribution from Province of Manitoba	-	30,000
	5,546,520	5,967,292
Severance liability (Note 7)	1,133,363	1,091,506
Provision for employee pension benefits (note 13)	10,263,169	9,267,882
	16,943,052	16,326,680
Net Assets		
Invested in Capital Assets	188,038	146,841
Unrestricted Net Assets	242,224	(146,841)
	430,262	-
	$ 17,373,314	$ 16,326,680

Approved by the Board



Chairperson

Director

THE LEGAL AID SERVICES SOCIETY OF MANITOBA

Statement of Revenue and Expense
for the year ended March 31

	2004	2003
Revenue		
Province of Manitoba (Note 8)	$ 18,454,346	$ 17,331,658
Manitoba Law Foundation (Note 9)	900,155	1,217,629
Contributions from clients	821,897	840,800
Recoveries from third parties	554,378	848,837
Government of Canada	479,695	225,954
Judgment costs and settlements	103,453	117,712
Interest income	16,539	10,659
Other	34,206	2,397
	$ 21,364,669	$ 20,595,646
Expense		
Private bar fees and disbursements, net (Note 12)		
Legal aid certificates	$ 8,468,999	$ 7,777,298
Duty counsel services	123,348	157,778
Transcripts and Other Contributed Services	69,248	68,384
	8,661,595	8,003,460
Community Law Centres, Schedule 1	7,625,493	7,332,816
Public Interest Law Centre, Schedule 1	430,123	718,085
University Law Centre, Schedule 1	85,650	79,062
General and administrative, Schedule 1	4,131,546	4,012,582
	$ 20,934,407	$ 20,146,005
Excess of revenue over expense	$ 430,262	$ 449,641

THE LEGAL AID SERVICES SOCIETY OF MANITOBA

Statement of Cash Flow
for the year ended March 31

	2004	2003
Cash Flow Provided by (Used In) Operating Activities:		
Excess of revenue over expense for the year	$ 430,262	$ 449,641
Add items not affecting cash		
Amortization	31,937	22,270
Bad Debt Expense	174,945	105,913
Changes in working capital:		
Client accounts receivable	(160,833)	(124,111)
Province of Manitoba receivable	530,480	(480)
Government of Canada receivable	(255,595)	(155,135)
Manitoba Law Foundation receivable	(52,500)	48,750
Other receivables	158,984	(136,781)
Prepaid expense	55,045	121,724
Accounts payable and accrued vacation pay	(357,631)	(491,167)
Deferred revenue	(33,141)	10,159
Deferred contribution from Province of Manitoba	(30,000)	-
	491,953	(149,217)
Cash Flow Provided by (Used In) Financing Activities:		
Charges on land	15,155	50,875
Long-term funding commitments	(995,287)	(1,146,360)
Severance	41,857	90,389
Pension	995,287	1,146,360
	57,012	141,264
Cash Flow Provided by (Used In) Investing Activities:		
Purchase of capital assets	(73,134)	(80,601)
	(73,134)	(80,601)
Net Increase (Decrease) in Cash for the Year	475,831	(88,554)
Cash - Beginning of Year	93,167	181,721
Cash - End of Year	568,998	93,167

THE LEGAL AID SERVICES SOCIETY OF MANITOBA

Schedule of Expenditures
for the year ended March 31

SCHEDULE 1

Schedule of Expenses
for the year ended March 31

	COMMUNITY LAW CENTRES		PUBLIC INTEREST LAW CENTRE		UNIVERSITY LAW CENTRE		GENERAL AND ADMINISTRATIVE		TOTAL	
	2004	2003	2004	2003	2004	2003	2004	2003	2004	2003
Advertising	$ -	$ -	$ -	$ -	$ -	$ -	$ 17,420	$ 18,549	$ 17,420	$ 18,549
Amortization	10,139	7,597	2,020	2,020	-	-	19,779	12,654	31,937	22,270
Bad debts	-	-	-	-	-	-	174,945	106,913	174,945	106,913
Bank charges	-	-	-	-	-	-	2,197	2,280	2,197	2,280
Board expenses	-	-	-	-	-	-	31,915	39,483	31,915	39,483
Collection costs	-	-	-	-	-	-	15,704	18,342	15,704	18,342
Computer costs	31,443	23,983	3,102	-	-	-	44,069	58,026	78,614	82,009
Duty counsel	184,558	183,359	-	-	1,689	175	1,843	2,213	188,090	185,747
Equipment maintenance	98,717	75,100	8,878	6,804	-	-	29,935	29,792	96,529	111,697
Expert witnesses & consultants	-	-	30,787	180,162	-	-	-	-	30,787	180,162
File disbursements	226,325	223,378	29,852	103,585	1,553	548	17,120	10,492	274,850	337,984
Library	31,790	44,638	6,846	9,209	32	315	35,952	25,821	74,619	79,984
Meetings	12,240	6,387	381	862	-	-	18,315	30,671	30,916	37,780
Office expenses	179,871	159,636	9,223	11,720	2,486	1,957	106,450	110,523	297,830	283,836
Office relocation	12,328	3,957	-	-	-	-	-	1,142	12,328	5,099
Pension costs (note 13)	-	-	-	-	-	-	1,077,803	1,218,034	1,077,803	1,218,034
Premise costs	445,795	421,824	18,229	18,270	-	17	118,207	118,189	582,231	558,291
Professional fees	103,798	141,259	7,080	8,982	5,000	2,125	199,685	132,303	315,548	284,879
Salaries, benefits and levy	6,097,928	5,780,227	301,830	351,332	71,098	70,010	2,053,817	1,917,038	8,524,643	8,118,608
Severance Liability	-	-	-	-	-	-	70,571	90,380	70,571	90,380
Staff development	23,100	34,310	1,998	2,418	-	-	18,014	9,064	42,980	45,792
Staff recruitment	5,415	11,678	125	100	-	-	1,202	120	6,742	11,898
Telephone	99,378	99,773	4,817	6,756	2,0...	1,960	53,246	48,838	159,448	157,027
Transcripts and Other Contributed Services	59,137	80,560	-	-	-	-	-	-	59,137	80,560
Travel	72,734	75,188	5,006	7,188	1,815	2,364	15,377	12,423	94,931	97,132
TOTAL	$ 7,625,493	$ 7,332,816	$ 430,123	$ 718,085	$ 85,650	$ 79,062	$ 4,131,546	$ 4,012,582	$ 12,272,812	$ 12,142,545

THE LEGAL AID SERVICES SOCIETY OF MANITOBA

Statement of Changes in Net Assets
For the year ended March 31

	2004			2003
	Invested in Capital Assets	Unrestricted Net Assets	Total	Total
Balance, Beginning of Year	$ 146,841	$ (146,841)	$ -	$ (449,641)
Excess (Deficiency) of Revenue over Expense	(31,937)	462,199	430,262	449,641
Capital Asset Additions	73,134	(73,134)	-	-
BALANCE, END OF YEAR	$ 188,038	$ 242,224	$ 430,262	$ -

1. Nature of the Society

The Legal Aid Services Society of Manitoba (the Society) was established by an Act of the Legislative Assembly of Manitoba.

The objects of the Society, as set out in the Act, are:

- to provide legal advice and services to individuals, groups and organizations who, left to their own means, could not afford to retain the service of a lawyer.

- to furnish legal aid advice to groups and organizations involving matters of an interest common to members of the group and relating to issues of public interest such as, but not restricted to, consumer and environmental issues.

The Society is economically dependent upon the Province of Manitoba. Other revenue sources include the Manitoba Law Foundation, individual clients, and third party agencies.

2. Significant Accounting Policies

a) Accounting Basis

The financial statements are prepared in accordance with Canadian generally accepted accounting principles.

b) Recognition of Contributions from Clients

Clients may be required to pay a portion or all of the legal costs incurred on their behalf by the Legal Aid Services Society of Manitoba based on the clients' ability to pay.

i) Agreements to Pay

Clients who are able to pay, sign an agreement to pay for their portion of the applicable legal costs. The amount the client is required to pay is specified on the legal aid certificate. The revenue and receivable are recognized when the certificate is signed.

ii) Expanded Eligibility

Under terms of expanded eligibility, clients are required to pay all of the legal costs and an administration fee of 25%. The revenue and receivable are recognized based on the date of the lawyer's billing.

iii) Charges on Land

Charges on Land are registered under Section 17 of the Legal Aid Services Society Act in Land Titles on property owned by clients. The revenue and receivable are recognized at the later of the date the lien is filed or the date of the lawyer's billing. Collection of these accounts in the future is dependent on the client disposing of the property or arranging for payment.

c) Allowance for Doubtful Accounts

An allowance for doubtful accounts is recorded against receivables based on a specific review of accounts.

d) Capital Assets

Capital Assets are recorded at cost less accumulated amortization. Amortization is proved on the straight-line basis over the estimated useful life of the asset as follows:

- Furniture and office equipment - 10 years
- Computer Hardware and Software - 4 years
- Major Software Applications - 15 years
- Leasehold Improvements - over the term of the lease

e) Contributed Services

Under an arrangement between the Society and the Department of Justice, the Department provides transcripts and other services to the Society at no cost. The value of these contributed services is recorded as revenue and as an expense.

f) Measurement Uncertainty

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingencies at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from these estimates.

g) Pension Plan

Employees of the Society are pensionable under the Civil Service Superannuation Act. The Society accrues a provision for the liability for the employer's share of employee pension benefits, including future cost of living adjustments, based on an actuarial valuation.

h) Financial Instruments

Legal Aid Services Society's financial instruments consist of cash, short-term investments, accounts receivable, accounts payable, and accrued liabilities. Unless otherwise noted, it is management's opinion that the Society is not exposed to significant interest, currency or credit risks arising from these financial instruments. The fair value of these financial instruments approximates their carrying values.

3. Client Accounts Receivable, net

	2004	2003
Agreements to Pay	$ 71,457	$ 73,617
Expanded Eligibility	484,148	432,763
	555,605	506,380
Less: Allowance for Doubtful Accounts	334,530	271,193
Clients Accounts Receivable, net	$ 221,075	$ 235,187

4. Other Receivables, net

	2004	2003
Court Costs	$ 176,596	$ 162,581
Child and Family Services	10,636	5,190
Social Services	40,732	41,251
Employee Advances, GST Recoverable and Miscellaneous	12,225	176,068
	240,189	385,090
Less: Allowance for Doubtful Accounts	172,508	158,425
Other Receivables, net	$ 67,681	$ 226,665

5. Capital Assets

	2004		2003	
	Cost	Accumulated Amortization	Cost	Accumulated Amortization
Furniture and office equipment	$ 74,610	$ 11,602	$ 44,197	$ 5,661
Computer Hardware & Software	57,776	21,591	29,961	10,624
Major Software Application	32,520	1,084	-	-
Leasehold Improvements	71,814	29,310	71,813	15,365
Work-in-progress	14,905	-	32,520	-
	$ 251,625	$ 63,587	$178,491	$ 31,650
Net Book Value		$ 188,038		$ 146,841

6. Charges on land

	2004	2003
Charges on Land	$ 1,561,628	$ 1,591,938
Less: Allowance for Doubtful Accounts	780,814	795,969
Charges on Land, net	$ 780,814	$ 795,969

Severance pay benefits

Effective April 1, 1998, Legal Aid is recording accumulated severance pay benefits for their employees. Severance pay is determined by multiplying years of service, to a maximum of fifteen years, by the weekly salary at date of retirement, provided the employee reaches nine years of service and retires from Legal Aid. The estimate is based upon the method of calculation set by the Province of Manitoba.

The Province accepted responsibility for the severance benefits accumulated by Legal Aid employees to March 31, 1998. Accordingly, the opening severance pay liability balance as at April 1, 1998 of $716,166 was completely offset by a receivable from the Province. There are no terms of repayment for the receivable, and the amount will remain fixed at $716,166.

8. Revenue from the Province of Manitoba

	2004	2003
Grant	$10,443,637	$ 9,612,653
Salaries and other payments	7,160,112	6,948,481
Health and post secondary education tax levy	149,041	148,872
Employer portion of employee benefits	573,171	492,708
Contributed Services	128,385	128,944
	$ 18,454,346	$ 17,331,658

Funding from the Province of Manitoba includes the Society's share of provisions recorded for unfunded pension liabilities.

9. Revenue from the Manitoba Law Foundation

	2003	2002
Statutory Grant	$ 690,155	$ 1,007,629
Public Interest Law Centre	150,000	150,000
University Law Centre	60,000	60,000
	$ 900,155	$ 1,217,629

A statutory grant, pursuant to subsection 90(1) of The Legal Profession Act, is received annually from The Manitoba Law Foundation. The Society's share under the Act is 50% of the total interest on lawyers' trust accounts as received by the Foundation or a minimum of $1,007,629, whichever is greater. In the event that interest received by the Foundation in the preceding year, after deduction of the Foundation's operational expenses, is not sufficient to pay the statutory minimum of $1,007,629 to The Legal Aid Services Society, the Act provides for pro-rata sharing of the net interest.

Other grants from The Manitoba Law Foundation are received pursuant to subsection 90(4) of The Legal Profession Act. These grants are restricted for the Public Interest Law Centre and the University Law Centre. At March 31, 2004, there were no unrestricted funds remaining from these grants.

10. Commitments

i) Lease

The Society rents facilities under operating leases. Unpaid remaining commitments under the leases, which expire at varying dates are:

2005	$ 492,865
2006	$ 509,057
2007	$ 496,464
2008	$ 455,145
2009	$ 456,370
Thereafter	$ 1,270,150
	$ 3,680,051

ii) Private Bar

Estimated total commitments for future billings on outstanding legal aid certificates amount to $2,981,000 as at March 31, 2004 (2003 - $3,057,000).

11. Related Parties Transactions

The Society is related in terms of common ownership to all Province of Manitoba created departments, agencies and crown corporations. The Society enters into transactions with these entities in the normal course of business.

12. Private Bar Fees and Disbursements, net

	Fees	Disbursements	2004 Total	2003 Total
Legal Aid Certificates	$7,701,851	$766,311	$8,468,162	$8,001,029
Reduction in fees	837	–	837	(223,731)
Holdback Repayment	–	–	–	–
	7,702,688	766,311	8,468,999	7,777,298
Duty Counsel	123,365	–	123,365	160,125
Reduction in fees	(17)	–	(17)	(2,347)
Holdback Repayment	–	–	–	–
	123,348	–	123,348	157,778
Transcripts and Other Contributed Services	–	69,248	69,248	68,384
Net	$7,826,036	$835,559	$8,661,595	$8,003,460

The Board declared a hold back holiday for all certificates processed during the fiscal year April 1, 2003 to March 31, 2004. Certificates issued in this fiscal year were not subject to a hold back.

13. Provision for Employee Pension Benefits

Pension costs consist of the employer's share of pension benefits paid to retired employees, as well as the increase in the unfunded pension liability during the fiscal year. This liability is determined by an actuarial valuation every three years with the balances for the intervening years being determined by formula provided by the actuary. The most recent valuation was completed as at December 31, 2001 by Ellement & Ellement Ltd., Consulting Actuaries.

	2004	2003
Balance at beginning of year	$ 9,267,882	$ 8,121,522
Experience Gain (Loss)	–	191,581
Benefits accrued	406,963	412,041
Interest accrued on benefits	670,840	614,411
Benefits paid	(82,516)	(71,673)
Balance at end of year	$10,263,169	$ 9,267,882

The key actuarial assumptions were a rate of return of 6.75% (1998 - 7.0%), 2.75% inflation (1998 - 3.0%), salary rate increases of 4.5% (1998 - 4.5%) and post retirement indexing at 2/3 of the inflation rate. The entry age normal actuarial cost method was used and the liabilities have been extrapolated to March 31, 2004 using a formula provided by the actuary.

The Province of Manitoba has accepted responsibility for the unfunded pension liability. Accordingly the provision for employee pension benefits is offset by a receivable from the Province of Manitoba. There are no terms of repayment for this receivable.

14. Special Trial

During the fiscal year ended March 31, 2004, Legal Aid retained counsel for a number of accused under a special order from the Province of Manitoba. These retainers are not governed by Legal Aid tariff or regulations but are a special agreement between the Private Bar and Legal Aid Manitoba. All funding received from the Province of Manitoba for this trial is restricted solely for fees incurred in the process of defending these accused. Any funding not committed at the end of the special trial must be returned to the Province of Manitoba.

	2004	2003
Revenue from the Province of Manitoba	$ 862,500	$ -
Expenses, Private Bar	862,500	-
Excess of revenue over (under) expense	$ -	$ -

15. Public Sector Compensation Disclosure

For the purposes of the Public Sector Compensation Disclosure Act, all compensation for employees, Board members and the private bar fees and disbursements from The Legal Aid Services Society of Manitoba is disclosed in a separate statement.

16. Change in Accounting Policy

Prior to 2004, the private bar fees and disbursements were recognized as expenses based on lawyers' billing dates rather than the dates of providing required services. In 2004, a decision was made to record the private bar fees and disbursements as expenses based on the dates of providing required services.

As a result of this change in policy, the prior period have been adjusted retroactively effective March 31, 2002. The result of this was to increase the opening balance of accounts payable by $4,200,000 as at April 1, 2002 and increase the opening balance of accounts receivable by $4,200,000 as at April 1, 2002. Accounts payable at March 31, 2004 increased by $3,750,000 (2003 - $3,950,000) and accounts receivable from the Province of Manitoba at March 31, 2004 increased by $3,750,000 (2003 - $3,950,000). The effect on Net Assets for 2004 is nil (2003 - nil).

17. Restatement of Accounts

Comparative figures for the year ended March 31, 2003 have been restated where necessary to conform with presentation adopted for the current year ended March 31, 2004.

Office of the Auditor General

500 - 330 Portage Avenue
Winnipeg, Manitoba
CANADA R3C 0C4

AUDITORS' REPORT
Supplementary Financial Information Prepared in Accordance with The Public Sector Compensation Disclosure Act

To the Legislative Assembly of Manitoba, and
To the Board of Directors of The Legal Aid Services Society of Manitoba

We have audited the Statement of Compensation Paid to Board Members and Employees and the Statement of Private Bar Fees and Disbursements in Excess of $50,000 for The Legal Aid Services Society of Manitoba for the year ended March 31, 2004 prepared in accordance with Sections 2 and 4 of The Public Sector Compensation Disclosure Act. This financial information is the responsibility of the management of The Legal Aid Services Society of Manitoba. Our responsibility is to express an opinion on this financial information based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial information is free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial information. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial information.

In our opinion, these statements present fairly, in all material respects, the compensation payments to board members and employees, and payments to persons providing legal aid services for the year ended March 31, 2004 by The Legal Aid Services Society of Manitoba in accordance with the provisions of The Public Sector Compensation Disclosure Act.

Office of the Auditor General

Office of the Auditor General

Winnipeg, Manitoba
July 30, 2004

The Legal Aid Services Society of Manitoba
Statement of Private Bar Fees and Disbursements in Excess of $50,000
For the Year Ended March 31, 2004
(Prepared in accordance with Section 4 of the Public Sector Compensation Disclosure Act)

Name of Firm	Amount
PHILLIPS, AIELLO	1,013,920.76
SAHEEL ZAMAN LAW OFFICE	709,315.73
BRODSKY & COMPANY	616,783.10
CASSIDY RAMSAY	486,358.69
GINDIN, WOLSON, SIMMONDS	400,217.52
PINX ROITENBERG CAMPBELL	377,315.01
PAM SMITH & COMPANY	361,447.07
HUNT, MILLER & COMBS	315,916.95
STANLEY S. NOZICK	283,842.06
PROBER LAW OFFICE	235,209.84
MYERS WEINBERG KUSSIN	232,269.77
ARCHER PHILLIPS LAW OFFICE	202,907.92
Z. IAN GARBER	191,071.50
RICHARD CAIRNS	157,000.00
MARTIN GLAZER LAW OFFICE	155,567.07
SANDIP SETT	145,758.10
SKINNER LAW OFFICE	145,502.05
DAWSON LAW OFFICE	141,398.83
KOHAYKEWYCH & ASSOC.	138,253.84
BILL ARMSTRONG	105,406.42
KUCHER & NICHOLS	103,916.48
McDONALD THOMPSON	89,941.62
JAMES A.COX	88,976.65
WENDY MARTIN WHITE	87,988.86
REGAN THATCHER LAW OFFICE	87,746.38
ROBERTSON SHYPIT SOBLE	87,095.94
POOLE LAW OFFICE	85,924.54
EDMOND & ASSOCIATES	83,847.48
BOOTH DENNEHY	81,873.61
MCROBERTS LAW OFFICES	81,110.89
BROTMAN & CRAMER	72,099.96
KILLEEN CHAPMAN	65,450.05
TAYLOR LAW OFFICE	64,974.36
EDWARD G. RICE	64,496.59
WILDER WILDER & ASSOC.	61,063.15
DOUGLAS MAYER	60,043.40
JAMIE TURNER LAW OFFICE	55,899.87
JOHN MCAMMOND LAW OFFICE	54,211.69
NORMAN ROSENBAUM	52,240.09
STEVENSON LAW OFFICE	50,036.66

The payments reflected in this statement are on a cash basis, net of the private bar reduction in fees.

The Legal Aid Services Society of Manitoba
Statement of Compensation Paid to Board Members and Employees
For the year Ended March 31, 2004
(Prepared in accordance with Section 2 of the Public Sector Compensation Disclosure Act)

Paid to Board Members:	
In aggregate	$31,914.63

Paid to employess in excess of $50,000:

Name	Position	Amount
McNeilly, G.K.	Executive Director	$111,261.80
Cliffford. G.	Director of Operations	104,776.18
Klassen, R.G.	Deputy Director	104,269.90
Dunn, W.	Legal Director	102,992.04
Merrett,W.	Area Director	102,992.04
McDonald, T.	Supervising Attorney	99,318.03
Tailleur, L.J.	Supervising Attorney	97,546.16
Malcolm, W.L.	Director of Policy & Planning	96,977.98
Sherman, C.D.	Supervising Attorney	96,583.04
Koturbash, T.M.	Supervising Attorney	95,801.72
Giesbrecht, L.B.	Supervising Attorney	95,358.78
Paluk, M.D.	Supervising Attorney	95,358.78
Birks, C.G..	Staff Attorney	93,670.65
MacAulay,G.G.	Staff Attorney	93,225.01
Walker, M.	Supervising Attorney	87,546.64
Pitts, H.	Staff Attorney	86,390.50
Woodman, R.	Staff Attorney	83,748.72
Cadloff, K.A.	Staff Attorney	83,689.64
Grafton, R.N.	Staff Attorney	83,689.64
Williams, J.B.	Staff Attorney	83,208.39
Glowacki, L.J.	Staff Attorney	82,821.78
Bates,G.D.	Staff Attorney	82,465.38
Brecht, R.B.	Staff Attorney	82,465.38
Chartrand, L..R.	Staff Attorney	82,465.38
Dzydz, D.	Staff Attorney	82,465.38
Hart, M. E.	Staff Attorney	82,465.38
Hawrysh, G.B.	Staff Attorney	82,465.38
Heinrichs, R.M.	Staff Attorney	82,465.38
Hwozdulych, B.A.	Staff Attorney	82,465.38
Krause, R.	Staff Attorney	82,465.38
Pauls, C.	Staff Attorney	82,465.38
Sansregret, A.	Staff Attorney	82,465.38
Peters, H.C.	Staff Attorney	81,342.19
Joycey, D.	Staff Attorney	77,639.65
Libman, A.M.	Staff Attorney	77,639.55
Kingsley, P.	Staff Attorney	74,889.00
Stewart, W.A.	Staff Attorney	73,207.71
Strang, K.	Staff Attorney	71,949.70
Ramsay, J.	MIS Director	71,329.90
Van Schie, S.	Staff Attorney	70,594.06
Robinson, G.B.	Staff Attorney	70,010.60
Funke, J.	Staff Attorney	69,188.48
Barclay, J.A.	Staff Attorney	69,128.16
Paier, S.	Staff Attorney	66,528.42
Baineaves,S.	Information Services Officier	66,200.34
Connor, M.	Staff Attorney	63,711.00
Raposa, S.	Staff Attorney	63,407.94
Horst, A.	Staff Attorney	60,302.85
Perchal, J.	Accountant	55,764.66
Wiebe, C.	Information Services Officier	51,045.44
Dwarka, R.	Director of Administration	50,344.83